

# TAPNELL FARM

## ACCESSIBILITY GUIDE

Contact for accessibility enquires: Chloe Baker 01983 758 729

### ACCESSIBILITY GUIDE FOR: Safari Tent



#### Welcome

Glamping is a fresh and fun holiday experience and Toms Eco lodge Safari Tents takes it to the next level. These Safari tents are nestled away in the glorious surrounding of Tapnell Farm. The Safari tents are generously decked out with comfy sofas, a rustic kitchen, dining area, and a log burning stove. They have cosy bedrooms and have their own private shower and toilet.

#### At a Glance

##### Level Access

- There is level access from the main entrance to:
  - Safari Tent
  - Kitchen area in the Safari Tent

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### Access with steps

- There are steps from the main entrance to:
  - Safari Tent



### Bedrooms

- We have non-allergic bedding.



### Level access bedrooms

- From the main entrance to the bedroom, there is level access.
- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 750mm wide, or more.



### General

- We have emergency evacuation procedures.
- Staff are available from 9 am to 9 pm
- Out of hours please call 111

### Getting here

Tapnell Farm  
Newport Road  
Yarmouth  
Isle of Wight  
PO41 0YJ



### *Travel by public transport*

- You can get to Safari Tent by boat or ferry.
- The nearest port is Yarmouth. The port is 4.4 miles / 7.1 km from Safari Tent.
- There are alternative ferry routes that arrive in Fishbourne/ Ryde Pier Head (Wightlink) or East Cowes/ Cowes (Red Funnel)
- Daily from 29th March to 28th September 2024, you can now catch the bus to Tapnell Farm from Newport Bus Station (Stand B) or Yarmouth (Stand C). The bus stop at Tapnell farm is right outside camp Tapnell.



### *Travel by taxi*

- You can get a taxi with Norton Taxi by calling 01983 759955
- You can get a taxi with ICAB by calling 07553 567567.

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### *Parking*

- There is parking near the venue. There are accessible parking spaces. Parking is free.
- Parking is available on site for 10 cars. Each accommodation has designated parking space located within 300m. The parking has a gravelled surface with a wood chip walkway leading to the accommodation. From the car park to the entrance, there is level access. The path is sloped.
- The route is 1700mm wide, or more.
- There are various routes to the safari tents which are pedestrian routes only. The routes are uneven surfaces covered in woodchip or grass. They are on a slight slope and can vary in different weather conditions.



This path is on a slight slope, leading to the safari tents

### Arrival

#### *Path to main entrance*

- From the street to the main entrance, there is level access.
- The path is 1700mm wide, or more.
- The path is sloped.

#### *Main entrance*

- The door is 800mm wide.
- The main entrance has 1 steps.
- There are wheel barrows to use to transport visitors luggage.

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Getting around inside

*Visual Impairment - General Information*



There are various methods of lighting



### Bedrooms

- Most bedrooms have windows.
- Bedrooms have floor standing lights, bedside lamps and natural daylight.
- Lights are LED and energy saving. Some lights can be controlled independently.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- No bedrooms have fitted carpets.
- We can move the bedroom furniture, to improve accessibility.
- From the main entrance to this area, there is level access.



One of the bedrooms in the Safari tents

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### *Self catering kitchen*

#### *Safari Tent*

- We have an open plan kitchen.
- From the main entrance to the kitchen, there is level access.
- The route is 800mm wide, or more.
- The work surface is available at a height between 650mm and 900mm.
- The hob is available at a height between 650mm and 900mm.
- The oven is available at a height between 650mm and 900mm.
- The table and plates have high colour contrast.
- The table is wooden and the tableware is white

### *Lounge*

#### *Safari Tent*

- From the main entrance to the lounge, there is level access. The route is 800mm wide, or more. The door is 800mm wide.
- The doors from the main entrance are double zip canvas doors which lead in to the living area and the kitchen area which is all open plan.



Very much an open plan on entering

#### *Kitchen area in the Safari Tent*

- From the main entrance to this area, there is level access. The route is 800mm wide, or more.
- The door is 800mm wide.

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The kitchen is back towards the right.

Getting around outside

### *Safari Tent*

- From the main entrance to the area, there is 1 step.
- The outside area is mainly woodchip and grassed these areas are on a slight slope and may change with the weather.



Outdoor seating/ play area

Customer care support

### *Accessibility equipment*

- The Red Cross is available for hire of equipment
- There are various grassy areas that can be used for toileting. May we ask that all owners/ carers of the assistance dogs clear up after their dogs. Please note that the assistance dogs are not allowed in with the wallabies.

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- We have an area to charge mobility scooters and battery powered wheelchairs.
- Power points are located all of the site that can be used if necessary
- You can hire mobility equipment from British Red Cross by calling 0844871 8000.

### *Customer care support*

- Tapnell Farm office is open 9am to 5pm Monday to Friday and 10am to 4pm weekends, please visit or call 01983 758722 or 01983 758729

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Guide last updated: 28 May 2024